

DONNA J. BROUSSARD

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SUMMARY

Dynamic and results-driven Supply Chain and Logistics Executive with over 30 years of proven leadership driving operational excellence, process innovation, and strategic transformation across military, government, and corporate sectors. Expert in spearheading complex supply chain risk management, acquisition programs, and Lean Six Sigma initiatives that deliver significant cost reductions and enhanced mission readiness. Exceptional ability to lead cross-functional teams, implement organizational change, and optimize end-to-end logistics operations in high-stakes, fast-paced environments. Holds Top Secret SCI clearance with CI Polygraph and recognized for integrating advanced technologies to strengthen national security and business performance.

SKILLS

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|-------------------|----------------------------------|------------------------------|
| • SAP | • Leadership | • Process Improvement |
| • Oracle | • Strategic Planning | • Program Management |
| • ISO 9000 | • Team Development | • Contract Management |
| • ERP Systems | • Change Management | • Lean Six Sigma Black Belt |
| • Data Analysis | • Logistics Management | • Supply Chain Management |
| • OSHA Standards | • Regulatory Compliance | • Quality Management Systems |
| • Risk Assessment | • Cross-Functional Collaboration | • Procurement Management |

EXPERIENCE

Director of Supply Chain Risk & Intelligence 11/2018 to Current
Leidos

- Directed risk management for over \$500 billion in infrastructure and foreign investment, mitigating more than 150 critical supply chain threats, and strengthening national security through real-time intelligence and interagency collaboration.
- Designed and implemented threat mitigation frameworks, integrating cybersecurity and classified intelligence, reducing risk exposure by 35%, and protecting against adversarial control and economic coercion.
- Oversaw 75+ CFIUS reviews and FOCI assessments with 100% compliance; optimized operations for 3,000+ cleared personnel, increasing workforce utilization by 25%, and enhancing threat detection speed by 40%.

Senior Military Leader - Strategic Operations & 1990 to 2024
United States Army **Pentagon**

- Spearheaded strategic operations and comprehensive military readiness initiatives across global theaters, maximizing resource efficiency and ensuring decisive mission outcomes.
- Delivered executive-level guidance to senior leadership, managing multi-million-dollar assets, infrastructure, and personnel to drive critical contingency planning and operational excellence.
- Orchestrated complex logistics and personnel management strategies, significantly enhancing operational agility and sustaining peak readiness in dynamic, high-pressure environments.

Process Improvement & Change Management Nov 2015 to Nov 2018
IBM

- Orchestrated \$25M+ BPR across healthcare and national security, driving a 30% efficiency gain by modernizing legacy systems, reengineering workflows, and embedding data-driven strategies.
- Modernized mission-critical systems for 1.2M+ Medicaid beneficiaries with Cúram platforms, slashing processing time by 30%, ensuring compliance, and enhancing integration across agencies.
- Drove enterprise transformation at NGA and DIA for 5,500+ personnel, elevating engagement by 25% and cutting manual workload by 35% through JAD workshops and advanced knowledge management.

Acquisition Program Manager Jun 2013 to May 2015
Organizational Strategies Inc.

- Improved procurement performance for 25+ critical programs, reducing contract timelines by 30%, and increasing acquisition throughput by over \$80 million annually through risk-based strategies and milestone tracking.
- Enhanced contract compliance by 15% and decreased procurement delays by 20% by implementing predictive analytics, refining documentation workflows, and strengthening audit readiness.
- Oversaw \$525M+ in aviation and maritime acquisitions across 15 regions, maintaining 100% compliance with FAR, DFARS, and DHS 102-01, and enhancing operational readiness for over 3,000 personnel.

Global Operations/Logistics Manager Dec 2008 to Jun 2013
BAE Systems

- Directed global logistics and supply chain operations supporting \$50M+ in forensic infrastructure across Iraq and Afghanistan, maintaining 100% mission readiness in austere environments.
- Managed deployment coordination and training for over 100 JEFF/ACME personnel, sustaining a 95% on-time delivery rate, and strengthening pre-deployment readiness for mission-critical labs.
- Delivered a 40% reduction in equipment downtime and elevated ITAR compliance to 98% through deployment of automated inventory systems and robust audit control enhancements.

Quality Director Dec 2007 to Dec 2008
Beaird Company Ltd

- Established and scaled an enterprise-wide Quality Management System (QMS), aligning with ISO 9000 and federal compliance standards; improved regulatory adherence and cross-functional efficiency by 30% across manufacturing and logistics operations.

- Engineered and implemented a supplier qualification and audit framework that decreased vendor-related quality incidents by 40%, strengthened supply continuity, and minimized operational risk across global supply chain tiers.
- Deployed Lean Six Sigma methodologies to reduce defect rates by 35% and shorten production cycle times by 25%, leading a 20+ member quality team to ensure 100% audit readiness and continuous process improvement across all critical operations.

Lean Six Sigma Excellence Lead Halliburton

Jun 2006 to Dec 2007

- Directed enterprise-wide Lean Six Sigma initiatives focused on supply chain optimization and manufacturing efficiency, achieving a 30% reduction in cycle times and a 25% improvement in material flow through root-cause analysis and workflow enhancements.
- Led five Kaizen events and three Black Belt projects, delivering a 15% increase in operational efficiency, a 20% boost in safety metrics, and measurable cost savings across procurement, logistics, and production operations.
- Trained and mentored 50+ cross-functional stakeholders, partnering with Master Black Belt leaders to embed continuous improvement culture and advance supply chain resilience and enterprise risk mitigation.

Manufacturing Process Engineer Child Care Division

2006 to 2006

Kimberly Clark, Paris Texas

- Oversaw daily manufacturing operations, driving process improvements and optimization efforts that enhanced efficiency and supported the successful commercialization of new products and processes.
- Ensured strict compliance with ISO 9000 and OSHA standards, maintaining high-quality material standards and adherence to manufacturing specifications throughout production cycles.
- Spearheaded quality initiatives for continuous manufacturing, playing a key role in line rebuilds and product change-overs to maintain production continuity and meet rigorous quality metrics.

Reliability Leader V2/V3 Owens Corning

2005 to 2006

- Led daily maintenance operations for a high-volume manufacturing facility, overseeing 12 direct reports and 2 indirect reports, and ensured 100% compliance with ISO 9000 and OSHA standards to strengthen workplace safety.
- Increased equipment uptime by 20% and improved overall equipment effectiveness (OEE) by 12% by implementing reliability-centered maintenance (RCM), predictive analytics, and partnering with Lean Manufacturing teams.
- Reduced maintenance costs by 10% and procurement costs by 15% through optimized preventive maintenance schedules, spare parts inventory management, and applying SMED principles to cut changeover times by 35%.

Fulfillment Analyst, Integration, Fabrication, Paint, and Maintenance Supervisor John Deere Dubuque Works

2000 to 2005

- Directed order fulfillment, production scheduling, and operational efficiency across fabrication, paint, and maintenance divisions, increasing on-time order fulfillment by 25% through real-time tracking systems and proactive backorder management.
- Reduced production downtime by 40% by collaborating with quality and process engineers to develop critical-path workflows, contingency plans, and lean manufacturing initiatives that streamlined inventory and reduced waste.
- Optimized estimates-to-cash performance metrics and aligned model mix strategies to maintain a consistent 30-day production build cycle, decreasing supply chain bottlenecks by 20% and improving overall supply chain coordination.

Command Inspector General (IG) | Military Intelligence Readiness Command

- Acted as principal advisor to the Commander, strategically overseeing discipline, morale, readiness, and resource management for a force of 3,000+ personnel, driving enhanced operational performance and mission readiness.
- Directed comprehensive operational inspections and compliance reviews, delivering a 30% increase in organizational efficiency by instituting robust oversight frameworks and governance protocols.
- Led high-profile investigations and audits, ensuring unwavering compliance with military regulations and ethical standards, thereby safeguarding institutional integrity and reinforcing command accountability.

Senior Contingency Contract Support Officer | Department of the Army G-4

- Provided high-level strategic advisement to senior leadership on personnel management, portfolio optimization, and resource allocation, driving alignment with critical military objectives, and enhancing operational effectiveness.
- Commanded daily operations and ensured peak combat readiness for a 270-person unit, overseeing rigorous training regimens, and executing mission-critical tasks with precision and accountability.
- Led and developed a cadre of 10 officers and noncommissioned officers, implementing targeted leadership development initiatives, and improving talent placement accuracy by 40% through optimized human resource planning.

Regional LOGCAP Lead | North/East/Capital Region.

- Executed comprehensive risk mitigation strategies to reinforce regulatory adherence and operational efficiency, while leading a team of 11 officers and noncommissioned officers to foster cross-functional collaboration.
- Directed and developed a battalion of 500+ personnel, implementing strategic leadership and operational initiatives that maximized mission success and strengthened unit cohesion.
- Oversaw logistics, asset accountability, and compliance for multimillion-dollar equipment and facilities, driving a 35% reduction in asset loss through rigorous oversight and process enhancements.

Company Commander | Special Operations Forces Support

Provided strategic advisement to senior leadership on resource utilization and intelligence operations, driving operational success for seven Special Operations Forces Groups across five states.

- Directed oversight and compliance initiatives as a subject matter expert in military intelligence and operational effectiveness, strengthening mission readiness, and regulatory adherence.
- Directed and mentored a team of 10 Officers and Noncommissioned Officers, delivering professional military education as an adjunct faculty member and fostering a mission-driven leadership culture.

| Education and Training | |
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| Ph.D.: Organizational Management (Leadership Specialization) Capella University | 2010 Minneapolis, Minnesota |
| BBA: Business Administration University of Dubuque | 2004 Dubuque, Iowa |
| MBA: E-Commerce, University of Dubuque | 2001 Dubuque, Iowa |

| Certifications |
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| <ul style="list-style-type: none">• Six Sigma Black Belt – Villanova University• Lean Six Sigma – Villanova University• Project Management Professional (PMP) – Villanova University• Master Six Sigma Certification – Villanova University• Program management – Florida Technical Institute• Cyber Security/Network – My Computer Careers |

| PROFESSIONAL AFFILIATIONS |
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| <ul style="list-style-type: none">• American Society for Quality (ASQ)• National Association of Female Professionals (NAFP)• National Association of Black Engineers, Project Management Institute (PMI)• Project Management Institute (PMI) |

| PUBLICATIONS |
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| <ul style="list-style-type: none">• The leadership practices of African American women working in the defense international contracting industry in a deployed status: A quantitative study (2010) |

| OTHER RELEVANT EMPLOYMENT EXPERIENCE | |
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| Owner The corporate looking glass <ul style="list-style-type: none">• Directed enterprise strategy, operational planning, and policy development for SBA-funded small businesses, driving a 30%+ improvement in process efficiency and long-term cost reduction• Engineered scalable business frameworks and governance models that enhanced organizational performance, accelerated growth, and positioned clients for sustainable success in competitive federal markets | 2008 – 2020 |
| Florida Tech Adjunct Instructor for the School of Business <ul style="list-style-type: none">• Crafted and implemented a dynamic operations management curriculum, leveraging Brightspace, Blackboard, and Canvas, resulting in improved student participation and course effectiveness in virtual environments• Delivered high-impact instruction, evaluated academic performance, and advised students individually, while also streamlining departmental processes to support operational goals and academic excellence. | 2020 – 2021 Melbourne, FL |

| FUNCTIONAL EXPERIENCE |
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| LSSBB/Program/Project Management Lead Kaizen Events, 5S, LSS, and Black Belt Projects to improve process improvements. <ul style="list-style-type: none">• Championed process improvement initiatives utilizing the Toyota Production System (TPS), Lean Six Sigma (LSS), Kaizen, and 5S to enhance production flow, resolve systemic quality challenges, and achieve rapid operational gains without full-scale Black Belt deployment• Facilitated graduate-level Six Sigma Black Belt training, integrating Critical Path Analysis and the Motorola Model to cultivate advanced problem-solving skills, and reinforce strategic approaches to quality management |
| Customer Relationship Manager <ul style="list-style-type: none">• Developed and executed enterprise-level strategic business and communications plans to strengthen stakeholder alignment, reinforce mission objectives, and enhance organizational cohesion across programs• Implemented business process improvement and total quality management frameworks to uncover performance gaps, reduce operational risk, and deliver actionable solutions that improved process efficiency and customer satisfaction• Led integrated portfolio governance and strategic collaboration efforts, increasing enterprise visibility, expanding service capabilities, and aligning program execution with long-term organizational priorities |
| Organizational strategic and business planning development and implementation <ul style="list-style-type: none">• Orchestrated the development, approval, and rollout of enterprise-level strategic and business plans, aligning objectives with senior command directives to strengthen mission execution and organizational cohesion• Devised a comprehensive strategic planning methodology, redefining mission and vision statements, and integrating subordinate unit plans into a unified business framework to drive performance and accountability• Oversaw transformational planning during the U.S. Army's shift to the Force 21 modular structure, optimizing organizational design, sustaining operational readiness, and advancing strategic goals without compromising mission delivery |